

Terms and Conditions for online ticket sales

Terms of Sale

The following Terms and conditions apply to online purchases from the East Gippsland Field Days website.

- By purchasing a ticket from this site, you are deemed to have accepted our terms and agree to be bound by these terms. You acknowledge that you are aware exactly what is included in the price of a ticket and you are satisfied that the ticket/s you have selected is suitable and satisfactory for your requirements
- East Gippsland Field Days staff reserve the right to vary these terms of sale at any time. If we do so the change will take effect when we posted it on our website.
- We may change the program for an event due to circumstances beyond our reasonable control.
- You may not bring dogs to our venue (Guide Dogs accepted)
- We accept no responsibility for individual's personal property when they are on site.

Currency and Pricing and Delivery

- The price payable for a ticket is clearly set out on our website. Prices are inclusive of any applicable goods and services tax or other sales tax
- Your ticket/s will be delivered via electronic download. Full instructions appear on our website as part of the buying process. We advise you check your ticket/s immediately on receipt
- If for some reason you do not receive your ticket it is your responsibility to email info@egfielddays.com.au so we can check the ticket for you
- East Gippsland Field Days does not offer concessions on tickets.

Lost Tickets

No duplicate ticket/s will be issued to replace the original that has been lost, or stolen after it has been delivered to you, nor will price of ticket/s be refunded.

Refunds / Exchanges

East Gippsland Field Days does not provide refunds or exchanges on any tickets purchased. Therefore, please ensure that you carefully review your event and/or seat selection before processing the purchase.

Admission

- A valid ticket must be presented at the gate to be scanned
- Tickets purchased online are available to print by accessing the attachment contained in the confirmation email
- If multiple copies of tickets are printed, only the first to be scanned will allow admission. Anyone presenting further copied tickets will be denied entry. Tickets can be presented from a smart phone for scanning.
- East Gippsland Field Days staff and volunteers reserve the right to refuse admission or to eject patrons from the event, without compensation to you where you engage in conduct that unreasonably interferes with the enjoyment of the event by others and where you do not comply with our terms and conditions.